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**CONNECTION TO COLLECTIVE INTERNET**On **October 9, 2023**, Bahnhof will begin the switchover by connecting the association to public internet via Bahnhof. The connection is made after previous general meeting decisions by the members of the association.

Technicians will be on site in our association during the day between **08:30 and 17:00**. Bahnhof's technicians will need to have access to your apartment, in order to access the box with the fiber equipment that is mounted next to the hat shelf in the hall.

You who live at **Loviselundsvägen 9, 13 or 17**, you are asked to put a key in the tube in the door (up in the right inside corner of the door). That is, if you are unable to be at home. This so that the technicians can enter your apartment and install the necessary network equipment. Then remember not to lock the safety lock. Those of you who live at Loviselundsvägen 1, 3, 5, 7, 11 and 15 are welcome to be home in the morning, so we will ask Bahnhof for those addresses. The association has no other access to the apartments.

You who are currently connected to the internet via the fiber network, you also need to cancel your subscription yourself via the operator you previously had. If you are a customer of Bahnhof, Bahnhof will help you terminate your current subscription. However, it is up to you to ensure that this happens. The association takes no responsibility for private subscriptions. For further information, see the information sheet distributed in August. If you miss it, it is available on the association's Facebook group or on our website.

Should you have problems getting started, or if your apartment number does not appear, you can contact Bahnhof's customer service. Bahnhof has created the prio code **3033** for us and it is used by calling **010-510 40 20**. The code will be valid between **2023-10-09 – 2023-10-11** and is used to make it easier for you to get started with their new service, where you can get help with activation and possible troubleshooting.

Best regards

The Board of Housing association Säteritaket

HSB BRF SÄTERITAKET i Stockholm

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